



Amerigroup is becoming Wellpoint on January 1, 2024

Beginning January 2024, Amerigroup will begin operating as Wellpoint. Our new name fits with the vision for our brand to be a source of lasting wellness for our consumers at all points in their health journey.

You may begin seeing our new name now as we transition over the coming months. We'll also update these **Frequently Asked Questions** keep you informed via our monthly *Provider News* and email.



provider.wellpoint.com/

Services provided by: In Arizona: Wellpoint Texas, Inc., Wellpoint Ohio, Inc., or Wellpoint Insurance Company depending on network participation. In Iowa: Wellpoint Iowa, Inc. In New Jersey: Wellpoint New Jersey, Inc. or Wellpoint Insurance Company depending on network participation. In Tennessee: Wellpoint Tennessee, Inc., Wellpoint Texas, Inc., or Wellpoint Insurance Company depending on network participation. In Texas: Wellpoint Texas, Inc. or Wellpoint Insurance Company depending on network participation. In Washington: Wellpoint Washington, Inc.

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Texas 2024

Medicare Advantage plan changes

Annual benefit changes for Medicare Advantage plan members under Wellpoint (formerly Amerigroup) will be effective January 1, 2024.

The following is a summary of these changes. Complete details are in the member's *Evidence of Coverage (EOC)*. To view EOCs, formularies, and benefit summaries visit our Medicare Advantage [website](#), or contact Provider Services at the number on the back of the member's ID card. Changes may include medical and Part D benefits, copays, coinsurance, deductibles, formulary coverage, pharmacy network, premiums, and out-of-pocket maximums.

Some group-sponsored Medicare Advantage plan benefits vary from the Medicare Advantage plans offered to individuals. Please refer to the member's EOC or call Provider Services at the number on the back of the member's ID card for more benefit details.

2024 highlights:

Not all benefits listed below are available to all Medicare Advantage members. Complete details are in the member's EOC:

2024 Essential Extras benefit package:

- Everyday Extras is now called Essential Extras.
- The Essential Extras benefit package now contains five of the following options:
 - Assistive devices
 - Everyday options allowance — dental, vision, and hearing
 - Groceries



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- Transportation
- Utilities — Changed from a monthly to a quarterly allowance on a benefits prepaid card to help members with monthly utility payments at their home



In-home support:

- This benefit option was removed from Essential Extras for 2024.



Dental services (supplemental):

- Select plans now cover an allowance for covered preventive and comprehensive services every year. Members now have the flexibility to choose how to spend their allowance for covered dental services. Read plan details for more information.



Hearing services (supplemental):

- Plans that offer supplemental hearing services include an allowance toward the purchase of one pair of prescribed hearing aid(s) and one routine hearing aid fitting evaluation or up to \$300 towards the purchase of one pair of over-the-counter hearing aid(s). Read plan details for more information.



New: everyday options allowance:

- Select plans offer a combined monthly spending allowance on a benefits prepaid card. Members have the flexibility to choose how to spend their allowance on the following benefits: groceries and over-the-counter items.



Adult day center and pest control:

- Effective January 1, 2024, these will no longer be active benefits available to Medicare individual members.



Continuous glucose monitors:

- Prior authorization is required in 2024.



Part D prescription drug coverage:

- In 2024, the *Inflation Reduction Act* requires that once a member reaches the catastrophic coverage stage (\$8,000), they pay nothing for covered Part D drugs.

Medicare Advantage HMO

Twenty-three existing HMOs will change names in 2024:

Plan name in 2023	Plan name in 2024
Amerivantage Classic (HMO)	Wellpoint Medicare Advantage 2 (HMO)
Amerivantage ESRD Care (HMO-POS C-SNP)	Wellpoint Kidney Care (HMO-POS C-SNP)
Amerivantage Dual Coordination (HMO D-SNP)	Wellpoint Dual Advantage 2 (HMO D-SNP)
Amerivantage ESRD Care Plus (HMO C-SNP)	Wellpoint Kidney Care (HMO C-SNP)
Amerigroup Medicare-Medicaid Plan (Medicare-Medicaid Plan)	Wellpoint STAR+PLUS MMP (Medicare-Medicaid Plan)
Amerivantage Diabetes Care Plus (HMO C-SNP)	Wellpoint Chronic Care (HMO C-SNP)
Amerivantage Heart Care Plus (HMO C-SNP)	Wellpoint Chronic Care (HMO C-SNP)
Amerivantage Comfort Plus (HMO I-SNP)	Wellpoint Home Care (HMO I-SNP)
Amerivantage Diabetes Care Plus (HMO C-SNP)	Wellpoint Chronic Care (HMO C-SNP)
Amerivantage Heart Care Plus (HMO C-SNP)	Wellpoint Chronic Care (HMO C-SNP)
Amerivantage Lung Care Plus (HMO C-SNP)	Wellpoint Lung Care (HMO C-SNP)
Amerivantage Select Plus (HMO)	Wellpoint Select (HMO)
Amerivantage Dual Coordination Plus (HMO D-SNP)	Wellpoint Full Dual Advantage (HMO D-SNP)
Amerivantage Dual Secure Plus (HMO D-SNP)	Wellpoint Dual Advantage (HMO D-SNP)
Amerivantage Lung Care Plus (HMO C-SNP)	Wellpoint Lung Care (HMO C-SNP)

Seven existing HMOs will not renew in 2024:

Plans not renewing in 2024	Counties
Amerivantage Classic Plus (HMO)	Anderson, Angelina, Archer, Atascosa, Austin, Bailey, Bandera, Bastrop, Bexar, Blanco, Brazoria, Briscoe, Burnet, Caldwell, Camp, Castro, Chambers, Cherokee, Clay, Cochran, Collin, Colorado, Comal, Cooke, Crosby, Dallas, Delta, Denton, Dickens, El Paso, Ellis,

Plans not renewing in 2024	Counties
	Floyd, Fort Bend, Franklin, Galveston, Garza, Gonzales, Grayson, Gregg, Grimes, Guadalupe, Hale, Hamilton, Hardin, Harris, Hays, Henderson, Hockley, Hood, Hopkins, Hudspeth, Hunt, Jack, Jasper, Jefferson, Johnson, Kaufman, Kendall, La Salle, Lamb, Lampasas, Lee, Liberty, Lubbock, , Lynn, Mason, Matagorda, Medina, Mills, Montague, Montgomery, Motley, Nacogdoches, Navarro, Orange, Palo Pinto, Parker, Polk, Rains, Real, Rockwall, Rusk, San Jacinto, San Saba, ,Smith Swisher, Tarrant, Terry, Throckmorton, Titus, Travis, Upshur, Van Zandt, Walker, Waller, Wharton, Williamson, Wilson, Wise, Wood, Zavala
Amerivantage Comfort (HMO I-SNP)	Harris, Tarrant
Amerivantage Diabetes Care (HMO C-SNP)	Harris, Tarrant
Amerivantage Dual Coordination Plus (HMO D-SNP)	Atascosa, Bandera, Bastrop, Bexar, Blanco, Burnet, Caldwell, Comal, Gonzales, Guadalupe, Hamilton, Hays, Kendall, La Salle, Lampasas, Lee, Mason, Medina, Mills, Real, San Saba, Travis, Williamson, Wilson, Zavala
Amerivantage Dual Secure Plus (HMO D-SNP)	Bastrop, Blanco, Burnet, Caldwell, Hamilton, Hays, Lampasas, Lee, Mason, Mills, San Saba, Travis, Williamson
Amerivantage Heart Care (HMO C-SNP)	Harris
Amerivantage Lung Care (HMO C-SNP)	Harris

There are two new HMOs in 2024:

New plans in 2024	Counties
Wellpoint Full Dual Advantage (HMO D-SNP)	Aransas, Bee, Brooks, Calhoun, Cameron, Goliad, Hidalgo, Jim Wells, Karnes, Kenedy, Kleberg, Live Oak, Nueces, Refugio, San Patricio, Victoria

New plans in 2024	Counties
<p>Wellpoint Full Dual Advantage 2 (HMO D-SNP)</p>	<p>Andrews, Archer, Armstrong, Atascosa, Austin, Bailey, Bandera, Bastrop, Baylor, Bexar, Borden, Brazoria, Briscoe, Brown, Burnet, Caldwell, Callahan, Carso, Castro, Chambers, Clay, Cochran, Coke, Coleman, Collin, Collingsworth, Comal, Concho, Crane, Crockett, Crosby, Culberson, Dallam, Dallas, Dawson, Deaf Smith, Denton, Dickens, Dimmit, Donley, Eastland, El Paso, Ellis, Fayette, Fisher, Floyd, Fort Bend, Frio, Galveston, Garza, Glasscock, Guadalupe, Hale, Hall, Hansford, Hardin, Harris, Hartley, Haskell, Hays, Hockley, Hood, Howard, Hudspeth, Hunt, Hutchinson, Irion, Jack, Jasper, Jefferson, Johnson, Jones, Kaufman, Kendall, Kent, Kimble, King, Kinney, Knox, La Salle, Lamb, Lee, Liberty, Loving, Lubbock, Lynn, Martin, Mason, Matagorda, McCulloch, Medina, Menard, Mitchell, Montgomery, Moore, Motley, Navarro, Nolan, Oldham, Orange, Palo, Pinto, Parker, Pecos, Polk, Potter, Randall, Reagan, Real, Reeves, Roberts, Rockwall, Runnels, San Jacinto, Schleicher, Scurry, Shackelford, Sherman, Stephens, Sterling, Stonewall, Sutton, Swisher, Tarrant, Taylor, Terry, Throckmorton, Tom Green, Travis, Tyler, Upton, Uvalde, Walker, Waller, Ward, Wharton, Wheeler, Williamson, Wilson, Winkler, Wise, Yoakum, Young, Zavala</p>

Medicare Advantage PPO

One existing PPO will not renew in 2024:

Plan not renewing in 2024	Counties
<p>Amerivantage Choice (PPO)</p>	<p>Anderson, Angelina, Bexar, Brazoria, Camp, Cherokee, Dallas, Denton, Ellis, Fort Bend, Franklin, Galveston, Grayson, Gregg, Harris, Hood, Hopkins, Kaufman, Montgomery, Nacogdoches, Parker, Polk,</p>

Plan not renewing in 2024

Counties

Rusk, Smith, Tarrant, Titus, Upshur, Wood

Formulary and pharmacy

Encourage your patients to review the 2024 formulary information within their *Annual Notice of Change* mailing, their new member kit, or online. Ask your patients if the coverage for any of their prescriptions has been changed. If your patient has been impacted by changes to prescription coverage, consider alternative medications in a lower cost-sharing tier.



Prior authorization for Medicare Advantage plans

Prior authorization requirements are available at [Availity.com](https://www.availity.com). Contracted and noncontracted providers who are unable to access Availity Essentials may call Provider Services at the phone number on the back of the member's ID card for prior authorization requirements.

Please check the member's ID card for any identification and/or group number changes that may affect claim submissions.