



210 Park Ave. | Suite 2900 | Oklahoma City, OK 73102-5621

September 14, 2023

TIOPA, Inc.
5608 Malvey Ave. Ste. 200
Fort Worth, TX 76107

Re: Notice of Service Area Reduction

To whom it may concern:

Each year, GlobalHealth evaluates its Medicare Advantage plan offerings to determine how and where we can make the greatest impact for our members. After careful consideration, GlobalHealth has decided to reduce its service area by withdrawing from the Texas market.

Effective January 1, 2024, GlobalHealth will no longer offer LoneStar Medicare Advantage plans in Collin, Dallas, Denton, Fort Bend, Montgomery, and Tarrant counties. GlobalHealth will directly notify all LoneStar policyholders of this change and confirm that their coverage will continue, without disruption, through December 31, 2023.

Please also consider this letter as notice that your Participation Agreement with GlobalHealth of Texas, Inc., and any related Attachments, Exhibits and Schedules, will terminate effective January 1, 2024. Thereafter, any claims submitted for 2023 dates of service will still be accepted and processed in accordance with the timely claim filing and payment provisions of your Participation Agreement.

Thank you for your partnership and the services you have provided to our members. We wish you success as you continue to provide excellent care for your communities. If you have any questions regarding this notice, please contact provider.relations@globalhealth.com.

Sincerely,

Patricia Echols

Patricia Echols
VP, Provider Contracting, Credentialing, and Network Development