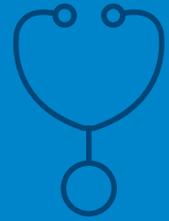


CONNECT NETWORK



Texas

Cigna's Individual & Family Plans offer a range of coverage options and access to quality care at cost-effective prices. Our Connect plan, offered in select markets, is aligned with the Connect Network. These plans provide individuals and families access to providers in their local area.

Important plan information for Texas

Plan aligned with the network	Cigna Connect
Plan type	In-network only
Emergencies	In-network and out-of-network coverage for emergency care*
Primary care provider (PCP) selection	PCP selection encouraged
Specialists' referrals	Select from health care providers participating in the Connect Network. Referrals are encouraged
Out-of-network coverage	Visits to providers outside of the Connect Network are not covered by the plan
National ancillary providers	All Cigna-participating national ancillary providers participate
Participating provider search	Cigna.com/ifp-providers

* Emergency medical condition as defined in the plan.

Look in the top right corner of the ID card to identify the network aligned with the patient's plan

Cigna
Cigna HealthCare of Texas, Inc.
Medical/Rx/Pediatric Vision
Coverage Effective Date 01/01/2022
Group: 00884800
Issuer (80840)
ID: 100800240
Name: Christine Dunlap

DOI HMO QHP

Primary Care \$30-0%
Specialist \$65-0%
Urgent Care \$75-0%
ER \$400-Ded-0%
Hospital Ded-20%

Deductible/Out of Pocket Maximums
INN Ded \$7200 Ind \$14400 Fam
OON Ded \$10000 Ind \$20000 Fam
INN OOP \$8700 Ind \$17400 Fam
OON OOP \$15000 Ind \$30000 Fam
Rx Ded \$0
Rx OOP \$1000

RxBIN 017010 RxPCN 0518GWH
RxGrp 00884800 RxID 100800240 02

Cigna Vision

Texas Connect

You may have to show this card when you receive care. This doesn't guarantee coverage. Not using this card correctly is fraud. For emergencies, call 911 or get immediate care. Contact your doctor after you get emergency services. If you don't know if your situation is an emergency, call your doctor or our 24/7 Health Information Line. **Customers:** Your plan may limit or exclude out-of-network (OON) benefits. Check your plan documents for precertification or other requirements that may apply to services from OON Providers. **Health Care Professionals:** Check your provider contract for precertification requirements.
Customers: myCigna.com **Health Care Professionals:** CignaforHCP.com

Medical Claims PO Box 188061 Chattanooga, TN 37422-8061 Payer ID #62308

Rx Claims Pharmacy Service Center, PO Box 188053, Chattanooga TN 37422-8053
For Premium, Billing and Enrollment Questions please call: 1-877-484-5967
Customers & Health Care Professionals call 1-866-494-2111
Routine Vision Health Care Professionals call 877-478-7557
For Pharmacists Only: 800-351-9170

R619A (1/16) Mask 606 Issue Date: 07/11/22

ID cards for illustrative purposes only.



Precertification

Precertification may be required for some services for patients with the Connect plan.

If you need to obtain precertification for a patient, please use one of the following options.

- **Health care request and response (ANSI 278):** Contact your electronic data interchange (EDI) or practice management system vendor.
- **Phone:** 866.494.2111. Choose the prompt for precertification.
- **Fax:** 866.873.8279.
- **Mail:** Cigna
Attn: Precertification Department
2nd Floor, 1640 Dallas Parkway
Plano, Texas 75093



For a complete listing of participating hospitals, physicians and other health care professionals, please refer to the health care provider directory online at [Cigna.com/ifp-providers](https://www.cigna.com/ifp-providers).

To avoid delays in processing your precertification, please confirm your EDI vendor is using "AR" for admission review or "HS" for health services review in the Request Category Code field (UM01 segment).

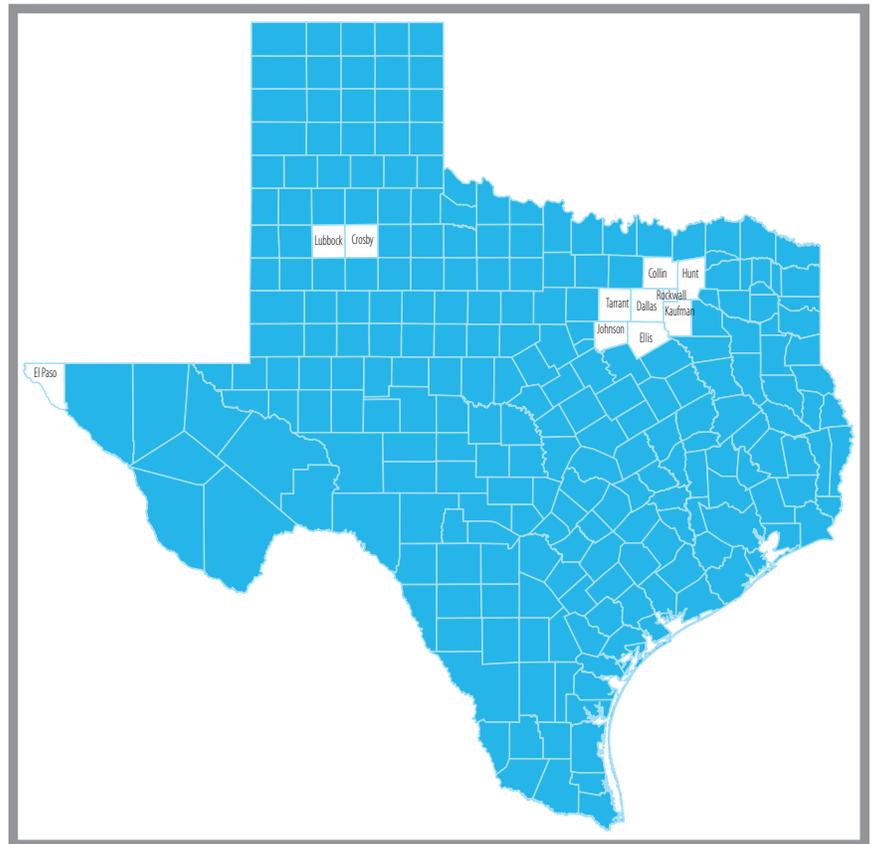
Connect Network service area for Texas

Collin, Crosby, Dallas, Ellis, El Paso, Hunt, Johnson, Kaufman, Lubbock, Rockwall, and Tarrant counties

The Connect Network includes access to many hospital systems and physician groups, including:

Major hospital systems

- **DFW:**
 - John Peter Smith/Tarrant County Hospital District
 - Methodist Charlton Medical Center
 - Methodist Dallas Medical Center
 - Methodist Mansfield Medical Center
 - Methodist McKinney Hospital
 - Methodist Midlothian Medical Center
 - Methodist Rehabilitation Hospital
 - Methodist Richardson Medical Center
 - Methodist Southlake Medical Center
 - Methodist Transitional Care Center
- **El Paso:**
 - University Medical Center of El Paso
- **Lubbock/Crosby:**
 - University Medical Center of Lubbock



 Connect Network service area

Health Insurance Marketplace

The on-Marketplace premium payment grace period

Customers who have purchased coverage on-Marketplace, and are receiving federal premium assistance, may be entitled to an extended grace period to pay their premiums. Providers should develop a policy on how to address patients who are in the premium payment grace period.

Days 1–30	<ul style="list-style-type: none">› Claims for customers with unpaid premiums will be paid by Cigna.› Cigna will not attempt to recoup funds should premiums go unpaid.
Days 31–90	<ul style="list-style-type: none">› Claims incurred during the extended grace period (days 31–90) for premium subsidized customers will be pended until full premium payment is made.
Days 91+	<ul style="list-style-type: none">› Claims for premium subsidized customers with unpaid premiums will be denied.› Customer is subject to a waiting period before reenrolling with Cigna.

Eligibility

Providers should always verify a patient’s eligibility at the time of service to determine whether a patient is covered based upon the eligibility information available to Cigna at that time. Eligibility can be verified at **CignaforHCP.com** or through a practice management vendor or clearinghouse submission of an eligibility and benefit inquiry and response (ANSI 270/271) transaction.

Your patient may be within the extended grace period, and not be eligible for benefits, if:

- › You see “Eligibility pending for verification of premium payment” on the Coverage Details screen.
- › A code “5” (active – pending investigation) is returned.

For more information on the Health Insurance Marketplace or other aspects of the Patient Protection and Affordable Care Act, visit **InformedOnReform.com**. There you will find information and tools, designed with you and your patients in mind, that explain the law and how it applies.

